Dunedin IT Voice Platform **Direct Routing** External telephony **External video** Calling services and telephone services networks numbering **Cloud / Internet** Communications **Platform** Microsoft Teams **Call Recording Advanced Call Analytics Fibre Ethernet** Session Border Fibre / Copper / 4G / 5G Controller Devices: PC/Laptop, and Devices: PC/Laptop, and Handset Handset **Smartphones Smartphones Home / Remote Office Local** Network (LAN) Network

